

## **EXPECTATIONS OF CONDUCT**

### **CONSIDER SOME OF THE FOLLOWING:**

- 1. Focus on future.....not past      Focus on resolving conflict.....not blame**
- 2. Courtesy.....no interruptions.....avoid sarcasm, criticism and judgmental comments**
- 3. Ask for breaks when you think progress has ceased**
- 4. Speak for yourself    I.....not You**
- 5. Express true interests, needs and wants**
- 6. Patience with all participants.....at times, slow down; at times, speed up**
- 7. Follow Agenda**
- 8. Honesty**